



SENS Limited Warranty - IQ Chargers

What is covered?

This warranty covers any defect in material and workmanship on IQ model battery chargers manufactured by Stored Energy Systems, a Colorado Limited Liability Company (SENS).

What this warranty does not cover:

This warranty does not cover damages, defects or failures of your equipment resulting from shipping damage, accidents, installation errors, unauthorized adjustment or repair, unauthorized third-party service, failure to follow instructions, misuse, fire, flood, acts of persons not in our control, and acts of God.

For how long:

Five (5) years from date of shipment.

What we will do:

If your battery charger is defective within five years of date of shipment, we will repair it or, at our option, replace it at no charge to you.

If we choose to replace your charger, we may replace it with a new or refurbished one of the same or similar design. The repair or replacement will be warranted for the remainder of the original five-year warranty period. If we determine that your charger cannot be repaired or replaced, we will refund its purchase price to you.

What we ask you to do:

Contact SENS service department to obtain warranty service instructions. To obtain warranty service the product must be returned, freight prepaid, to the factory under a Return Material Authorization (RMA) number provided SENS. If, in SENS' opinion, the problem can be rectified in the field, SENS may elect to ship replacement parts for customer installation instead of having the product returned to the factory.

Limitation:

This warranty is limited to defects in material or workmanship of the product. It does not cover loss of time, inconvenience, property damage or any consequential damages. Repair, replacement or refund of the purchase price of the equipment is your exclusive remedy.