



SENS Limited Warranty: NRG and MicroGenius[®] Battery Chargers

What is covered?

This warranty covers any defect in material and workmanship on NRG and MicroGenius battery chargers manufactured by Stored Energy Systems, a Colorado Limited Liability Company (SENS).

What this warranty does not cover:

This warranty does not cover damages, defects or failures of your equipment resulting from shipping damage, accidents, installation errors, unauthorized adjustment or repair, unauthorized third-party service, failure to follow instructions, misuse, fire, flood, electrical transients, acts of persons not in our control, and acts of God.

For how long:

MicroGenius 2, S2, NRG: Three (3) years from date of shipment, except magnetic parts and power semiconductors in NRG battery chargers, which are covered for 10 years. MicroGenius S4: Five (5) years from date of shipment.

What we will do:

If your battery charger is defective within the warranty period, we will repair it or, at our option, replace it at no charge to you.

If we choose to replace your charger, we may replace it with a new or refurbished one of the same or similar design. The repair or replacement will be warranted for the remainder of the original warranty period. If we determine that your charger cannot be repaired or replaced, we will refund its purchase price to you.

What we ask you to do:

Contact SENS service department to obtain warranty service instructions. To obtain warranty service the product must be returned, freight prepaid, to the factory under a Return Material Authorization (RMA) number provided by SENS. If, in SENS' opinion, the problem can be rectified in the field, SENS may elect to ship replacement parts for customer installation instead of having the product returned to the factory.

Limitation:

This warranty is limited to defects in material or workmanship of the product. It does not cover replacement of consumables such as surge protective devices, unless defective. It does not cover loss of time, inconvenience, property damage or any consequential damages. Repair, replacement or refund of the purchase price of the equipment is your exclusive remedy.

Extended Warranty: NRG and MicroGenius Battery Chargers

Extended Warranty Period

At any time during the standard Limited Warranty period, customer may purchase extended warranty to lengthen the warranty period to 5 or 10 years from date of original shipment. All other terms of SENS Limited Warranty (see above) apply.

Premium Warranty: NRG and MicroGenius Battery Chargers

Premium Warranty Coverage

At the time of original purchase, customer may purchase premium warranty coverage for the standard warranty period. With premium warranty coverage, SENS will, if requested by customer, pay reasonable and customary labor and mileage charges for replacement or repair of the charger, limited to 100% of the original net product invoice amount, in the form of a credit toward future purchases from SENS. Premium warranty service is available only to the original customer who purchased the product from SENS; it does not pass through to other distributors, dealers or users. All other terms of SENS Limited Warranty (see above) apply.