

SENS Limited Warranty: DC Systems

What is covered?

This warranty covers any defect in material and workmanship on PowerCab, PowerCab2, MicroCab, and PowerRack DC Systems provided by Stored Energy Systems, a Colorado Limited Liability Company (SENS).

What this warranty does not cover:

This warranty does not cover damages, defects or failures of equipment resulting from shipping damage, accidents, installation errors, unauthorized adjustment or repair, unauthorized third-party service, failure to follow instructions, misuse, fire, flood, acts of persons not in our control, and acts of God.

For how long:

Entire System: for all standard factory configurations, five years from date of shipment for PowerCab2; two years from date of shipment for other DC systems. For non-standard, custom, or special system components, the original manufacturer's warranty will apply.

Embedded battery chargers/rectifiers: five years for IQ models and PowerCab2 models, three years for MicroGenius models.

What we will do:

If your DC system is defective within the warranty period, we will, at our option, repair or replace the failed system component at no charge to you.

If we choose to replace a system component, we may replace it with a new or refurbished one of the same or similar design. The repair or replacement will be warranted for the remainder of the original warranty period. If we determine that the system cannot be repaired or replaced, we will refund its purchase price to you.

What we ask you to do:

Contact SENS service department to obtain warranty service instructions. To obtain warranty service the system component or if necessary, the system must be returned, freight prepaid, to the service facility specified by SENS under a Return Material Authorization (RMA) number provided by SENS. If, in SENS' opinion, the problem can be rectified in the field, SENS may elect to ship replacement parts for customer installation instead or in advance of returning the system component to the service facility.

Limitation:

This warranty is limited to defects in material or workmanship of the system and its components. It does not cover loss of time, inconvenience, property damage or any consequential damages. Repair, replacement or refund of the purchase price of the equipment is your exclusive remedy. No warranty is made or implied for the merchantability or fitness of the system or its components for any particular purpose.